QUALITY POLICY

1. Introduction

TADQEEQ L.L.C is a product certification body operating in full compliance with ISO/IEC 17065:2012. This Integrated Management and Quality Policy reflects the unified strategic direction, values, and commitments of TADQEEQ to deliver credible, impartial, consistent, and high-quality certification services while embracing principles of sustainability, community development, and operational continuity.

2. Purpose

This policy establishes TADQEEQ's commitment to maintaining a robust, integrated management system that ensures technical competence, impartiality, confidentiality, continual improvement, and compliance with all applicable standards and regulatory requirements, including ISO/IEC 17065:2012. It also affirms our dedication to sustainable development, community engagement, and the professional growth of our people.

3. Scope

This policy applies to all product certification activities conducted by TADQEEQ, including but not limited to:

- Planning and execution of certification processes
- Evaluation of product conformity
- Certification decision-making
- Surveillance and recertification
- Management of complaints and appeals
- Maintenance of impartiality, confidentiality, and conflict-of-interest controls
- Resource development and employee empowerment
- Integration of sustainability and community development into operational practices

All personnel, contractors, subcontractors, and stakeholders involved in certification activities are expected to understand, support, and adhere to this policy.

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4. Statement of Commitment

Top Management of TADQEEQ L.L.C affirms its unwavering commitment to the following principles:

a) Compliance with ISO/IEC 17065:2012 and Regulatory Requirements

We are committed to the development, implementation, maintenance, and continual improvement of our integrated management system to ensure consistent fulfilment of ISO/IEC 17065:2012, accreditation criteria, and all applicable legal and regulatory obligations.

b) Impartiality and Independence

We maintain strict impartiality in all certification activities. Risks to impartiality, including financial, commercial, or relational conflicts of interest, are systematically identified, analyzed, documented, and mitigated. Certification decisions are made free from undue influence. An independent Impartiality Committee oversees adherence to these principles and reviews them periodically.

c) Confidentiality

We protect all confidential information obtained or created during certification activities. Except for information that the client makes publicly available, or when agreed with the client (e.g., to respond to a complaint), all other information is treated as proprietary and held in strict confidence.

When TADQEEQ is required by law or authorized by contractual arrangements to disclose confidential information, the client or person concerned will be notified in advance of the disclosure, unless such notification is prohibited by law.

All personnel, including contractors and external parties acting on our behalf, are bound by confidentiality obligations consistent with this policy and ISO/IEC 17065.

d) Non-Discriminatory Access

TADQEEQ ensures that its certification services are provided under non-discriminatory conditions. Our policies, procedures, and their implementation are designed to be fair, equitable, and accessible to all eligible applicants, regardless of:

- The size or structure of the organization,
- Membership in trade associations or other groups,
- Geographic location,
- Number of existing certifications held, or
- Any other irrelevant criteria.

We do not impose undue financial, administrative, or procedural barriers to certification. Access to our services is granted solely based on whether the applicant's activities fall within our accredited scope and their ability to meet certification requirements.

e) Technical Competence and Resource Development

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We ensure that all personnel including auditors, technical reviewers, and decision-makers are technically competent, trained, and regularly evaluated. We are further committed to continuously improving our human resources through professional development, capacity building, knowledge sharing, and investment in employee well-being and skills enhancement.

f) Consistency, Integrity, and Client Focus

Certification processes are uniform, transparent, and evidence-based, applied consistently across all clients. We treat all clients fairly and equitably, respond promptly to feedback, and resolve complaints and appeals objectively and confidentially.

g) Continual Improvement and Innovation

We drive continual improvement through internal audits, management reviews, performance metrics, client feedback, and lessons learned. We embrace innovation to enhance the effectiveness, efficiency, and relevance of our services.

h) Sustainability, Community Development, and Business Continuity

TADQEEQ integrates sustainable development principles into its operations—minimizing environmental impact, promoting ethical practices, and supporting community development initiatives. We also maintain robust business continuity plans to ensure uninterrupted, reliable certification services under all circumstances.

i) Adequate Resourcing

Top management ensures the provision of sufficient human, technical, financial, and technological resources to support certification activities, system maintenance, and strategic objectives, including investments in employee growth and infrastructure.

j) Notification of Major Changes to Accreditation Body

As a certification body accredited by the GCC Accreditation Center (GAC) under ISO/IEC 17065, TADQEEQ L.L.C acknowledges its obligation to promptly inform GAC of any major changes affecting the organization's structure, operations, management, or any other aspect that may impact the scope or integrity of its accreditation, in accordance with GAC's accreditation requirements and relevant international standards.

5. Management Responsibility

Top Management of TADQEEQ L.L.C officially appoints:

Ms. Asila Alharthy – Quality Manager

as the member of management with responsibility and authority to:

a) Ensure that processes and procedures required for the management system are established, implemented, and maintained;

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b) Report directly to Top Management on the performance of the management system and recommend improvements.

This appointment is effective immediately and documented within the organization's management structure.

6. Policy Communication and Review

This policy is:

- Communicated to all employees, contractors, and relevant external parties;
- Made available to stakeholders upon request;
- Reviewed at least annually during the management review meeting

Updated as necessary to reflect changes in standards, regulations, strategic direction, or societal expectations (including sustainability and community goals).

7. Accountability

Top management holds ultimate accountability for the effectiveness of the integrated management system. All personnel are responsible for upholding this policy through daily actions, adherence to procedures, and active participation in improvement initiatives.

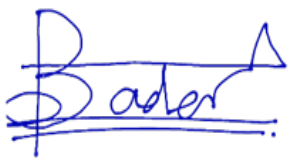
8. Approval

This Integrated Management and Quality Policy is approved and endorsed by the Top Management of TADQEEQ L.L.C as the foundation for delivering credible, impartial, sustainable, and world-class certification services.

On behalf of TADQEEQ L.L.C

Bader Alshamaki

Chief Executive Officer (CEO)



Date: 15 October 2025

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